

September 18-21, 2024 7 Chiefs Arena

# FIRST INFORMATION PACKAGE



# **Calgary**

#### Location

Calgary, Alberta, Canada is proud to be the host of the 2024 North American International Adult Competition.

#### **Climate**

Calgary has more hours of sunshine than any other major city in Canada, making it a great destination any time of year. Be prepared for changes in temperature as weather in Calgary can vary day to day and season to season, and even hour to hour. Mild westerly winds called "chinooks" bring warm temperatures to Calgary, raising winter temperatures by as much as 15°C in just a few hours. Expect warm summer weather, some cooler temperatures in the winter, and a mix in the fall and spring. You should expect to wear a warm jacket during the winter. Calgary sits at an elevation of 1,045 meters above sea level.

#### **Industry and Commerce**

Calgary is recognized as a leader in the Canadian oil and gas industry, and its economy expanded at a significantly higher rate than the overall Canadian economy over the ten-year period from 1999 to 2009. Calgary benefits from a relatively strong job market in Alberta, is part of the Calgary–Edmonton Corridor, one of the fastest growing regions in the country. It is the head office for many major oil and gas related companies, and many financial service businesses have grown up around them. Small business and self-employment levels also rank amongst the highest in Canada.

#### **Time Zone**

Mountain Standard Time (MST) is 6 hours behind Greenwich Mean Time (GMT).

Visit <u>www.visitcalgary.com</u> for additional information.





# **Venue Information**



## 7 Chiefs Sportsplex – Competition Rink

Tsuut'ina Nation, 19 Bullhead Rd, Priddis, AB T3T 0A8 Telephone: +1.403.258-4840

https://7chiefs.com

Big 4 Motors Arena (Competition Rink): 61x26m Arena 2 (Practice Rink): 61x26m

A world-class sports facility and events centre founded on the rich heritage and principles of the Tsuut'ina Nation that borders Calgary, Alberta for all to enjoy. At 228,000 square

feet, the expansive 7 Chiefs Sportsplex is a vibrant and inclusive complex where everyone is welcome. As the largest sporting and fitness facility in western Canada, we offer a multi-discipline environment where teams and individuals from beginners to professionals can thrive.

#### **Extra Practice Ice**

Practice Ice will become available for pre-purchase after the close of registration. (add \$10 to each price below for onsite purchase based on remaining availability)

#### Pre-purchased fee before arriving on site

Singles/Dance/Pairs Practice - \$30.00 (45 min practice session) Synchro Practice - \$50.00 (20 min practice session)

#### **Information Distribution**

In our effort to be sustainable, we encourage anyone without a designated mailbox to use their mobile device to view all event related information including communications by downloading the Sportity App free of charge on Android and Apple systems.

#### Water

We would ask that water bottles not be branded, other than manufacture, if possible. In our effort to be sustainable, water fill station will be available in the venue to fill up your own water bottles.

#### **Skate Sharpening and Emergency Repair**

All arrangements for skate sharpening, and emergency repair services will be available throughout the competition at 7 *Chiefs Sportsplex*.

#### **Lost and Found**

Lost and found will be collected and held at the 7 Chiefs Sportsplex



# **Official Hotel**

# DELTA HOTELS BY MARRIOTT CALGARY SOUTH

135 Southland Drive SE Calgary, Alberta T2J 5X5

Telephone: +1.403.278.5050

Website

Free Wired & Wireless Standard Internet **Parking** 

Free Self-Parking

#### **Health and Fitness**

24-Hour Fitness Centre



Distance from Airport to Hotel: Approximately 30 kilometres /40 minutes (traffic dependent) Distance from Hotel to Venue: Approximately 10 kilometres/15 minutes (traffic dependent)

#### **Hotel Information/Booking Link**

**Start Date:** Sunday, September 15, 2024 **End Date:** Sunday, September 22, 2024

Deadline to book hotel: Wednesday, August 21, 2024

#### **Special group rate:**

Delta Hotels Calgary South for 179 CAD per night (up to Quad occupancy) + taxes & fees. Breakfast included.

Book your group rate for 2024 North American International Adult Competition Calgary

# **Travel Information**

The Organizing Committee (OC) will provide transportation from the **Calgary International Airport (YYC)** to the Official Hotel starting on **Tuesday**, **September 17**, **2024** for officials, event technicians/announcers, streaming and Skate Canada staff only.

#### **PARTICIPANTS – AIRPORT TRANSFERS**

Skaters and coaches are responsible for their own transportation to and from the airport upon arrival and departure. See Ground Transportation section below for transportation options. There is no hotel airport shuttle available.

#### **GROUND TRANSPORTATION FROM CALGARY INTERNATIONAL AIRPORT**

Once you've arrived in Calgary, there are a lot of options to take you to your hotel. Please visit the Calgary International Airport website (<a href="https://www.yyc.com">https://www.yyc.com</a>), for more information



#### **Event Shuttle**

Transportation will be provided for officials, event technicians/announcers, streaming and Skate Canada staff only between the official hotel and the 7 Chiefs Sportsplex. Skaters and Coaches are responsible for their own transportation to and from the 7 Chiefs Sportsplex.

#### **Passports and ID**

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purposes of international travel. People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada.

Canada does not have a <u>visa office</u> in every country so it is important that delegates visit the website of the Canadian visa office responsible for processing their visa application. Information is available on the website on how to submit a visa application and the documentation required.

<u>Processing times for visa applications</u> vary depending on the visa office and the time of the year. Participants are encouraged to apply approximately 12 weeks in advance of their departure date to ensure they receive the visa in time.

For additional information on whether you require a biometric, please refer to our <u>fast facts about Biometrics</u>. Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to <a href="http://www.cbsa.gc.ca/">http://www.cbsa.gc.ca/</a> and <a href="http://www.cic.gc.ca/">http://www.cic.gc.ca/</a>.

**Important Notice**: Electronic Travel Authorization (eTA) is mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea). To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. To find out if you need an eTA or to apply online, visit this <u>website</u>.

# Registration and Accreditation

Accreditation for all Skaters, Coaches, and Officials will be issued at the 7 Chiefs Sportsplex. The exact hours will be communicated on-site.

Registration will begin at the 7 Chiefs Sportsplex on Tuesday, September 17.

Forgotten, lost or stolen accreditation cards must be reported and can only be replaced for a cash fee of \$100 CAD.

# **Welcome Reception**

The Welcome Reception will be held on Tuesday, September 17, time and location TBC.

Further information regarding the schedule and program for the Welcome Reception will be communicated at a later date.



# **After Party Reception**

The Closing Party will be held on **Saturday, September 21, time TBC** at Delta Hotels By Marriott Calgary South.

Further information regarding the schedule, program and ticket prices for the After Party Reception will be communicated at a later date.

Tickets must be presented at the door. If closing party tickets are lost, new tickets must be purchased at the user's own expense.

### **Event Ticket Information**

Admission to watch the event will be free of charge.

# **Volunteering**

To sign up to volunteer, please visit the below link.

Click Here to Volunteer

# **Other Useful Information**

#### Language

English is the predominant language of Calgary; however, Tagalog (Filipino), Punjabi, Spanish, Mandarin, and Cantonese are also commonly spoken. English and French are the official languages in Canada, and most government services are available in these languages.

#### **Calgary Public Transit**

Visit Calgary Public Transit website for schedules and details.

#### **Financial Services and Banking Hours**

Regular banking hours are Monday to Friday from 9:30 until 16:00 with extended hours including weekends at many locations. Some banks are open on Saturdays for a brief amount of time, but most are also closed on Sundays and holidays.

Major credit cards are honoured in most business establishments. Automated teller machines (ATMs) marked with a Plus or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: http://www.bankofcanada.ca/rates/exchange/daily-converter/

#### **Taxes**

The Goods and Services Tax (GST) is a five percent (5%) tax that is applied to most supplies of goods and services made in Canada. Almost all services and products are subject to a 5% GST. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.



#### **Currency**

The currency is the Canadian dollar (CAD). For denominations under five dollars, Canadians use coins, including what are affectionately known as the "Loonie" (one-dollar coin) and "Toonie" (two-dollar coin). Daily currency exchange rates appear in newspapers, are posted online, and are posted at banks and currency exchange businesses.

#### **Tipping**

While tipping is not mandatory in Canada, it is customary in many circumstances for good service, especially in sit-down restaurants, which offer table service. If you're happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

#### **Electricity**

Electricity sockets are 120V plug type A. Visitors with appliances of different voltages should bring adapters.

#### **Tobacco and Alcohol**

The legal age in Alberta is 18; a driver's license is considered a valid form of identification. Smoking is banned in all public spaces and workspaces in Alberta, including restaurants, bars and private clubs. The ban extends to outdoor public areas such as playgrounds, sport fields and spectator areas.

#### **Business Hours**

In general, stores are open from 09:00 until 17:00 from Monday to Saturday, Sunday from 11:00 until 18:00. Some shopping malls are open 10:00 until 21:00. Some large pharmacies, grocery stores and bookstores stay open late all week, and some smaller boutiques may open their doors later in the morning.

#### **Time Zone**

Mountain Standard Time (MST) is 6 hours behind Greenwich Mean Time (GMT).

#### Climate

https://www.theweathernetwork.com/ca/weather/alberta/calgary

#### **Emergency Services**

The emergency number for all health, safety, police and crime emergencies is 9-1-1.



# **Visitor Information**

Welcome to Calgary, a destination with a mix of big-city energy, warm western hospitality, and wondrous natural beauty. When you arrive in the city for the 2024 International Adult Figure Skating Competition, quickly discover why Calgary was recently chosen by Condé Nast Traveller readers as the 'world's friendliest city'. Calgary's people, places and stories are its biggest strengths, making Calgary a diverse and welcoming destination for all.

From its bustling downtown to character-filled neighbourhoods, Calgary boasts an exploding culinary, arts and culture scene, along with an impressive list of attractions. With one of the world's most modern and welcoming airports, Calgary delivers a remarkable experience from arrival to departure.

EXPLORE over 200 restaurants in Calgary's downtown core, where you can indulge in a diverse array of culinary delights. EXPERIENCE North America's most extensive urban pathway and bikeway network with approximately 1000 km of region pathways and 96 kms of trails.

DISCOVER Calgary's many attractions. From the polar bears making a splash at the Wilder Institute/Calgary Zoo to the sky-high views of the Calgary Tower, the city provides an experience you won't forget.

VISIT Calgary's diverse neighbourhoods. From the shops and restaurants of 17th Avenue to the live music venues of Inglewood, there is no better way to immerse yourself.

Unlock savings with the Calgary 'Explore More' 2024 Pass

Access exclusive discounts at over 40 restaurants, attractions, shops, and more with the mobile -exclusive Calgary 'Explore More' 2024 Pass, designed for you to enjoy during your downtime. This complimentary pass is reserved exclusively for athletes, coaches, and officials. Sign up today and prepare for your visit!

**Sign-up:** <a href="https://www.visitcalgary.com/calgary-explore-more-2024-pass">https://www.visitcalgary.com/calgary-explore-more-2024-pass</a>

Promo Code: Explore2024

Plan your visit at: <a href="https://www.visitcalgary.com/2024AdultFigureSkate">https://www.visitcalgary.com/2024AdultFigureSkate</a>